

SEMA4 and Self Service Software and Hardware Requirements

Software Requirements:

Browsers

- Mozilla Firefox 102 ESR or 105 RR+. The Print Link in Self Service may print some pages too small to be readable when using Firefox.
- Apple Safari 14.1.2+.
- Google Chrome 106+.
- Microsoft Edge Releases 106+.
- Other web browsers may work however, they may not be supported.

Operating Systems

- Apple iOS (14, 15, 16).
- Google Android (10, 11, 12).
- Microsoft Windows x64 (64-bit) Versions (10, 11, 2019 or 2022).
- Other operating systems may work; however, they may not be supported.

<u>Other</u>

• Adobe Acrobat Reader 24.003.20180 or higher. (https://get.adobe.com/reader/)

Hardware Requirements:

- General end user workstation hardware requirements are as follows:
 - We recommend at least 80GB of free disk space.
 - While additional memory is generally beneficial, 8 GB is the minimum recommended.
 - 2.0 GHz or higher Pentium or equivalent processor.
- Display resolution of 1280 x 1024 or higher (for laptops a display resolution of 1280 x 800) for best display results.